



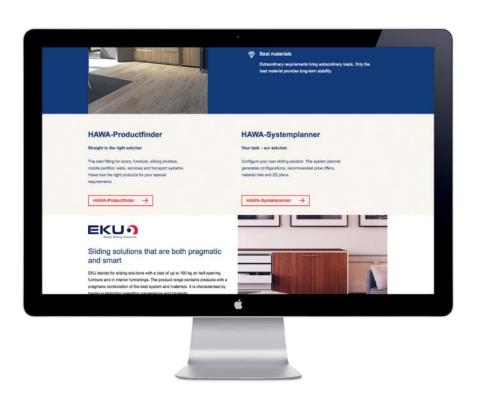
# **Summary of issues**





# **Online Tools**





# **Planning Tool**

https://www.planningconcepta.hawa.com/





# **Summary of issues**





# **Installation Tools**

# **Installation Video**



# Tips & Tricks Guide





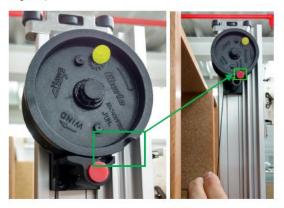
#### 2.0 Selbsteinzug deaktivieren und aushängen

2.1 Selbsteinzug blockieren und sichern

Holm wieder herausziehen. Danach Seil nach unten ziehen (mind. 1 Rollenumdrehung), ....



...bis die beiden Aussparungen an Rolle und Rollenhalterung für den Sicherungszapfen übereinstimmen und der Sicherungszapfen gesetzt werden kann (Seil ist nun entspannt und hängt durch).



Autor: SSP / 20.12.2018 Sette 6 von 28





# **Summary of issues**





# **Problem 1**

Door is difficult to retract into the pocket Door moves roughly or scrapes into the pocket Door is difficult to pull out of the pocket

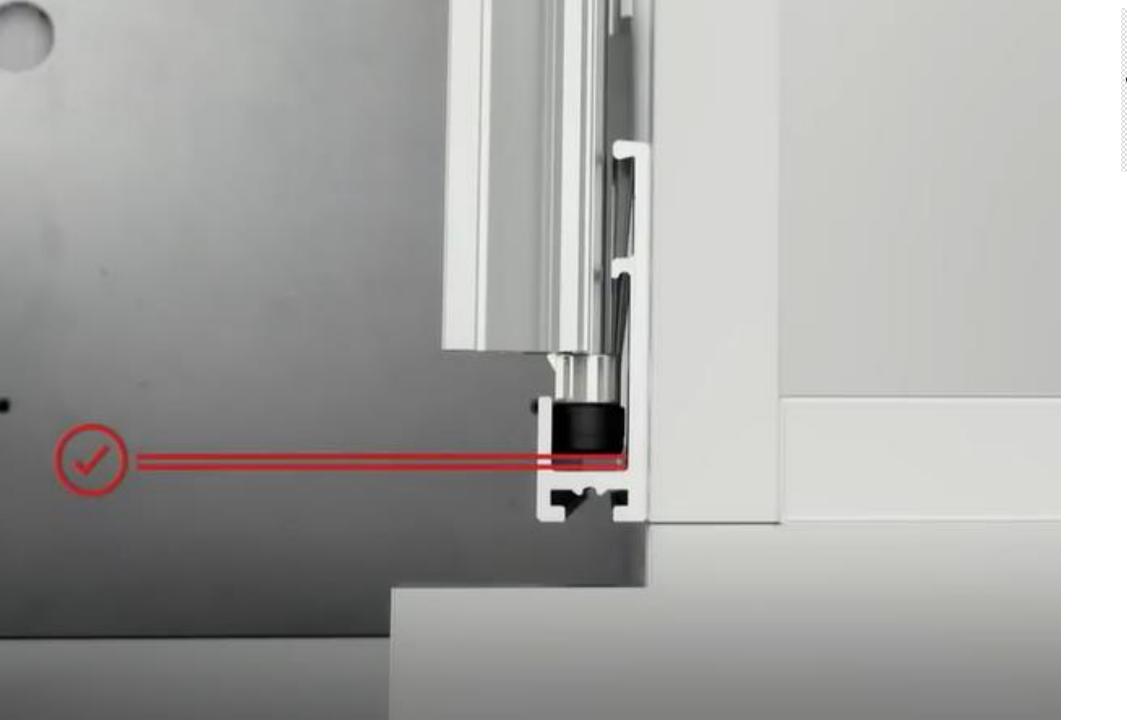


Upright guide touches the lower guide track.











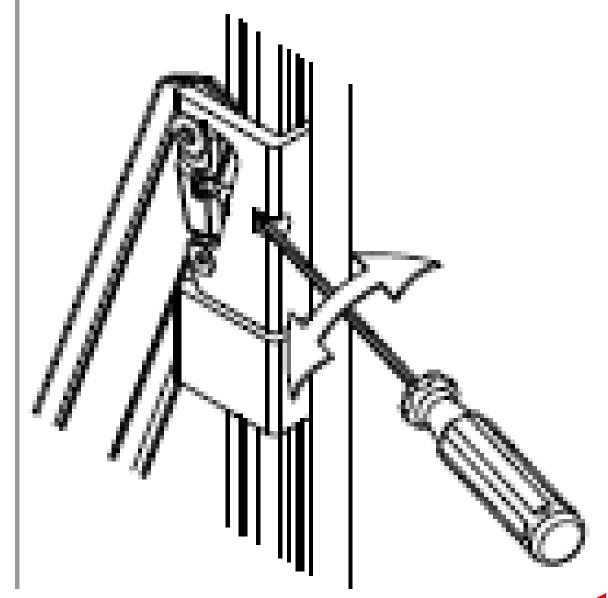




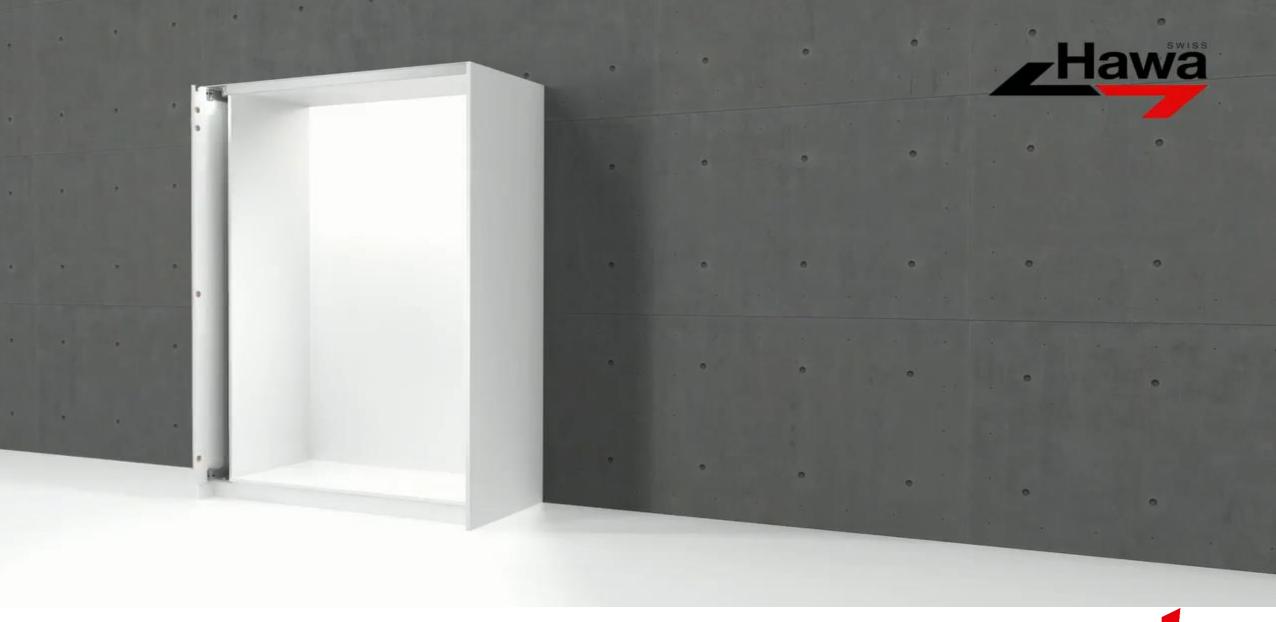
# Solution #1

If the door has problems only at specific parts of the movement (eg. Only at the back of the pocket):

Adjust the upright profile tilt/inclination at the front scissor suspension (Knee)

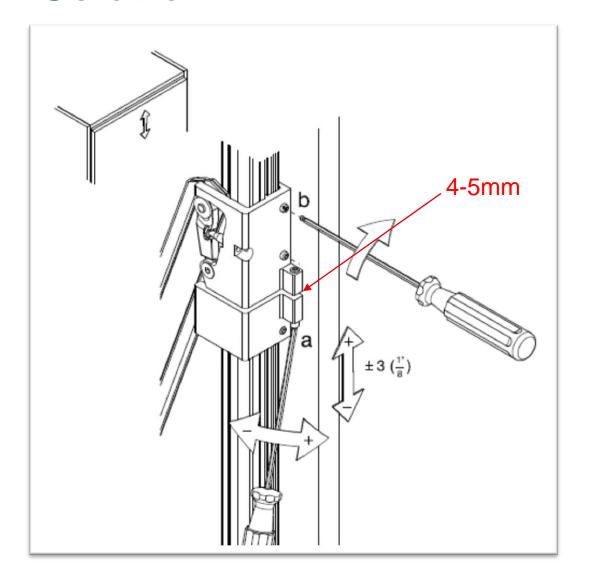


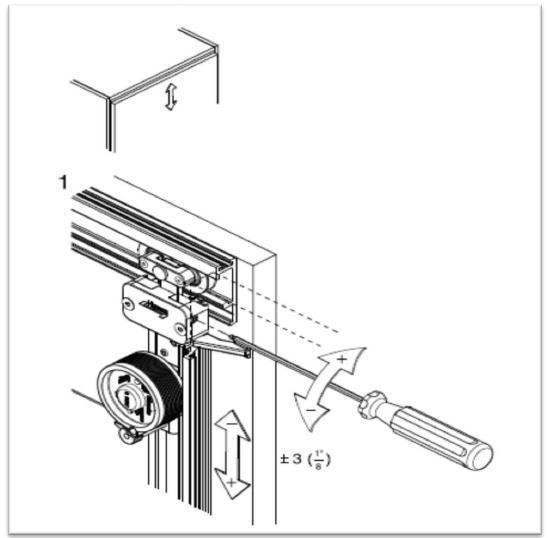






# **Solution #2**





Raise the upright (vertical profile) higher by means of the height adjustment.





**Solution #3** 

Height adjustment by means of lifting the hinges on the upright



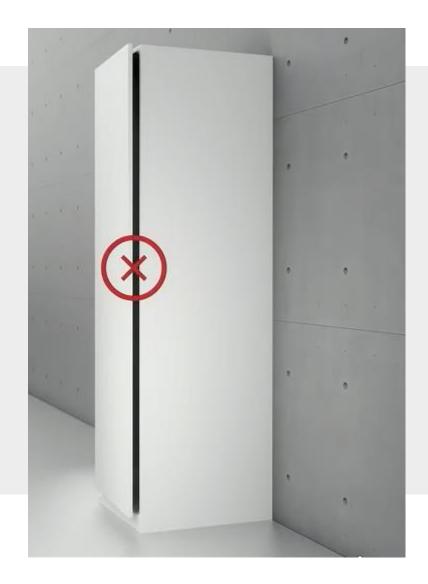
# Solution #4 \* Folding Concepta



Door does not close completely against the cabinet



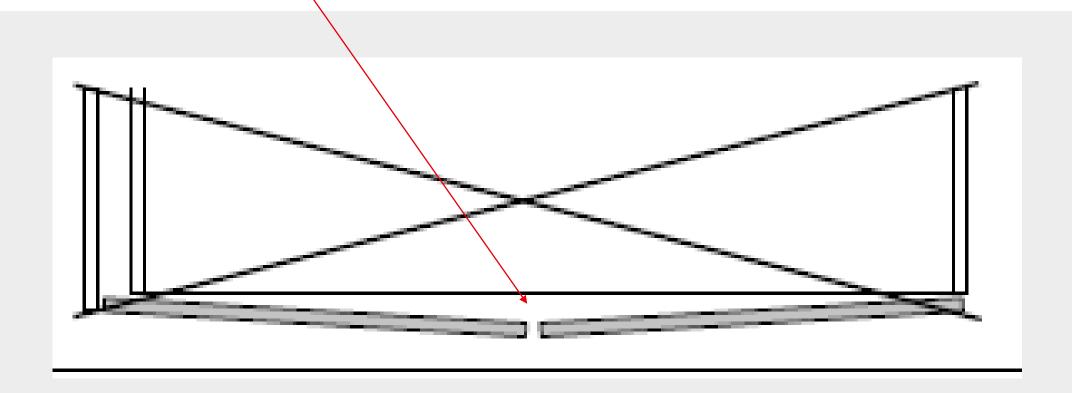
The upright profile needs to be adjusted (not straight)







# **Folding Concepta**







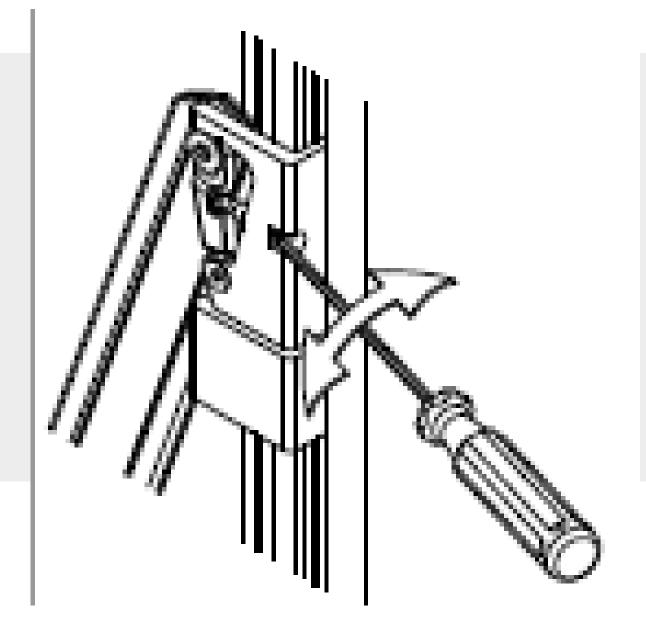
# **Recommended Solution**

# SCAN ME

ADJUSTMENT DOCUMENT GUIDE

#### **Solution:**

Adjust the knee hinge in order to make the profile straight.









The side air gap is big

### **Probable Cause:**

The hinge position needs to be adjusted

NB: If this happens, something might have gone wrong in the adjustment or installation of the door panel









Sliding Solutions



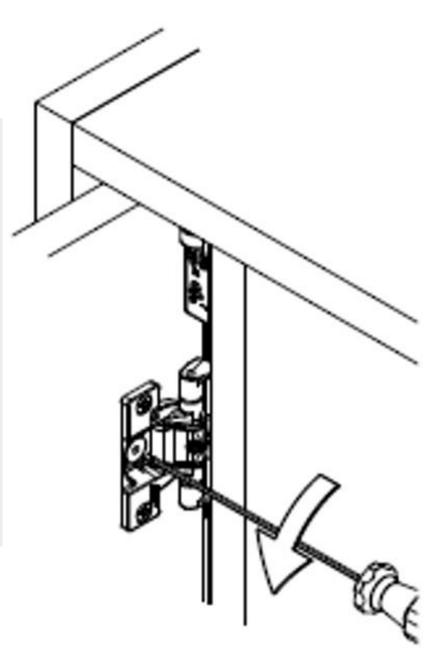
# **Recommended Solution**

#### **Solution:**

Loosen the central hinge screw using a 3mm hex key. Use a Phillip head screw driver to extend or retract the hinge. Re-tighten the screw

NB: take the weight off the door to adjust

Have a play with the hinge adjustment to see what works best





ADJUSTMENT DOCUMENT GUIDE



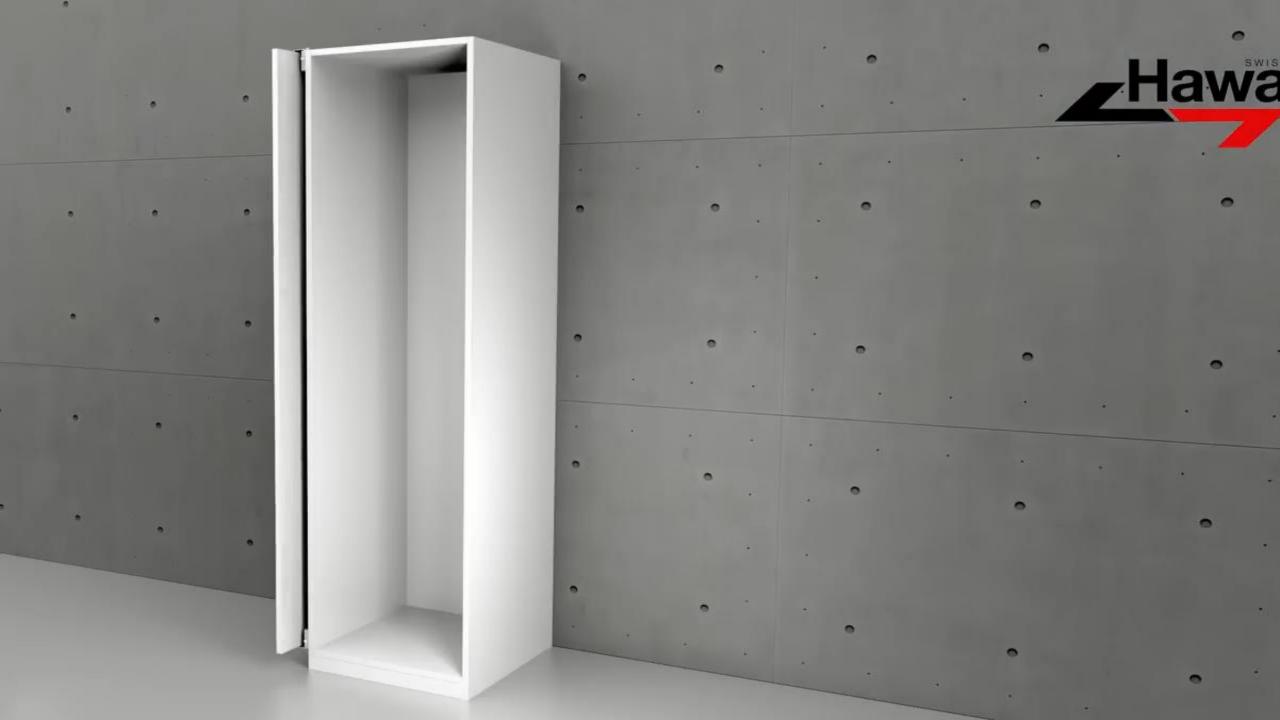
Door's pulley retraction speed is too fast or too slow



# **Probable Cause:**

the opening angle of the door needs adjustment





Door retracts too fast and SLAMS into the pocket

#### **Probable Cause:**

The bottom damper is set too low and needs to be adjusted









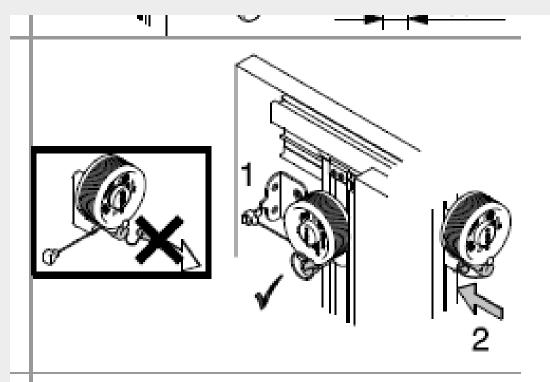




# Broken pull-in mechanism

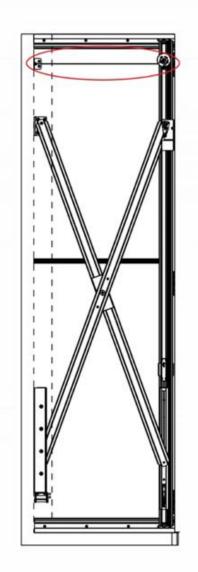
## **Probable Cause:**

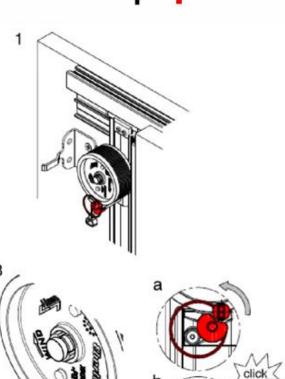
The safety pin was removed before the rope was attached to the rope support.

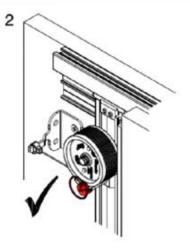


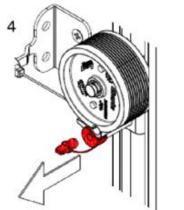


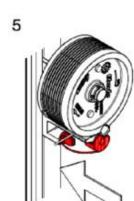
# tip Soft Close Re-wind

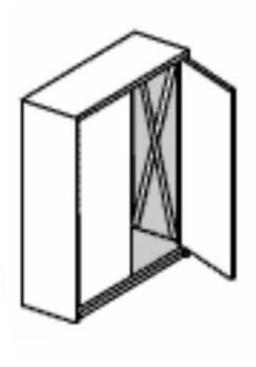








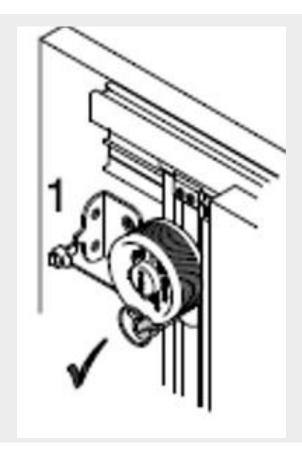




Pulley not connected before commissioning

## **Probable Cause:**

Installer forgot



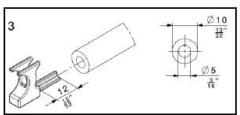




#### The little red hook....











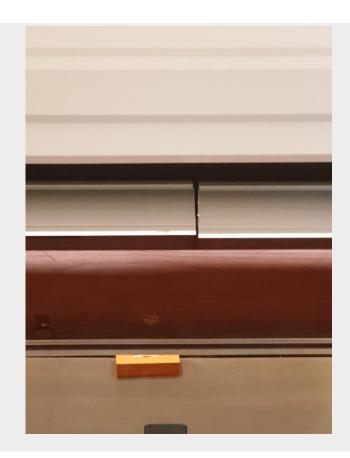




Folding Concepta track join misaligned

#### **Probable Cause:**

Deflection on the cabinet due to the weight of the folding doors.



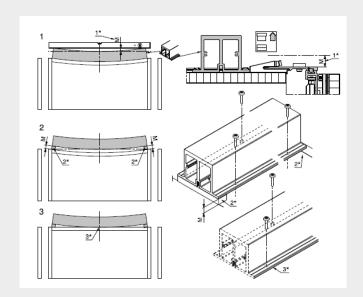




# **Recommended Solution**

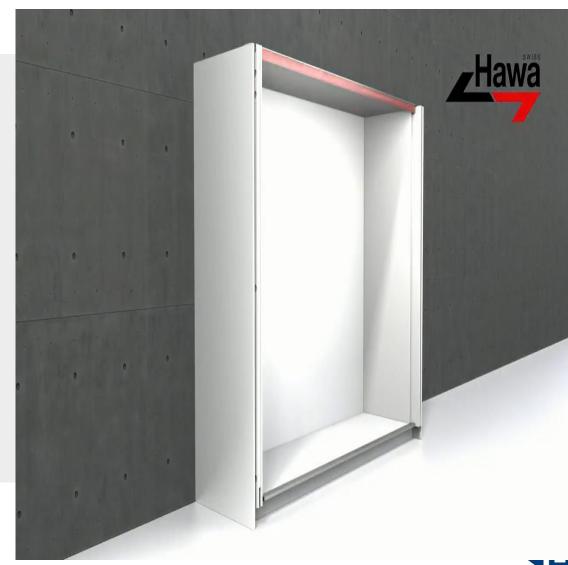
#### **Solution:**

Check if the cabinet top is strong enough. If not, use reinforcement profile (refer to pg 70, 25739c.



Use the top track connection plate to connect the tracks

Top track connection plate, alu plain anodized, predrilled



# Overview of key problems

Problem	Cause	Solution
Problem #1 – door difficult to retract into pocket	Door dragging on lower profile	Adjust height at; a)upright, b)knee c)hinge
Problem #2 – Door not closing against the cabinet	Upright profile needs adjusting/realignment (tilt)	Adjust the profile at the knee
<b>Problem #3</b> – Air gaps too wide	Hinge position needs adjusting	Adjust the hinge using the central hinge screw using a Philip head screwdriver
Problem #4 – Door pulley retraction too fast/slow	Door angle needs to be adjusted	Adjust the door angle the hinge using hex key
<b>Problem #5</b> – Door retracts too fast and slams into the cabinet	Lower damper is too low to slow the door	Pull out upright profile and adjust the damper position (might need to remove end stops)
Problem #6 – Pull in mechanism (pulley) is broken	Has been operated with red stopping plug in	Re-tension by following video instructions, or replace
<b>Problem #7</b> – Folding concepta track junction misaligned	Cabinet sagging or no connection plate installed	Install connection plate or install reinforcement profile



